



Effective with Plan Year 2017-18, UnitedHealthcare **StudentResources** will be administering the **Metropolitan State University of Denver** Student Health Insurance Plan.

The information below provides some of the changes for the 2017-18 school year.

ID card: Your ID card will be mailed to you. You will have access to a new electronic identification card after your eligibility is loaded with **StudentResources**. The ID card can be accessed from My Account or the UHCSR mobile app; refer to the Online Access section below on how to create a My Account. Please destroy any current ID card(s) and present your new ID card to doctors for services rendered on or after August 20, 2017. If you are an early student you will need the new ID card for services rendered on or after August 1, 2017.

Online Access:

- ❖ You can learn more about your benefits by accessing the online resources at www.uhcsr.com/msudenver.
- ❖ Create a My Account at www.uhcsr.com/myaccount. Enter your name, date of birth and your school ID number or your MSU Denver email address. You can access ID card, view coverage details, check claim status and other plan information.
- ❖ Download the StudentResources mobile app to access information on the go. Available on Google Play store and the App Store. Search for UHCSR.

Preferred Provider Network: UnitedHealthcare Choice Plus is the Preferred Provider Network. To locate participating providers, go to www.uhcsr.com/msudenver. The network search is also available from [My Account](#) and from the UHCSR app.

Pharmacy Network: The pharmacy network is UnitedHealthcare Pharmacy (Optum Rx). You can locate participating pharmacies at www.uhcsr.com/msudenver and within [My Account](#). Please note that you will need your new **StudentResources** ID card to present to the pharmacy for your prescriptions in Plan Year 2017-18 as the pharmacist will need to see the uniquely created ID number created by **StudentResources**.

Customer Service: A toll-free phone number is available to call for plan benefits and claims status. Customer Service agents are available Monday through Friday, 7:00 AM to 7:00 PM Central Standard Time. The Metropolitan State University of Denver toll free phone number is 1-800-767-0700.

Claim Address: Submit claims to (address also listed on ID card):

StudentResources
PO Box 809025
Dallas, TX 75380-9025

At UnitedHealthcare **StudentResources** we are dedicated to providing excellent customer service to all participants and providers. We look forward to building successful relationships and appreciate opportunities to assist you.

Sincerely,

UnitedHealthcare **StudentResources**